How do students on CCCU campuses rate their institution’s pandemic response? As part of the CCCU’s Collaborative Assessment Project, CCCU campuses administered the “Thriving Quotient” survey in Fall 2020 to more than 4,800 students across the U.S. and Canada, focusing on the support, protection, and communication students felt they received from their institution in the midst of COVID-19.

**STUDENT PERSPECTIVE**

**CAMPUS RESPONSES TO COVID-19**

**HEALTH AND SAFETY**

Overall, my instructors have shown care and concern for me as they respond to COVID-19.

78% Agree or Strongly Agree
4% Somewhat Agree
15% Disagree or Strongly Disagree
3%

The staff and administration at this institution have done a good job protecting students from the negative health consequences of COVID-19.

72% Always/Most of the time
17% Rarely/Never
5% Somewhat
6%

I feel stressed about the potential consequences of COVID-19.

36% Agree or Strongly Agree
19% Somewhat Agree
14% Disagree or Strongly Disagree
31%

**SUPPORT AND INFORMATION**

The support you are getting from this institution to help you navigate the challenges of this pandemic.

64% Very Satisfied or Satisfied
19% Somewhat Satisfied
8% Somewhat Dissatisfied
9% Dissatisfied or Very Dissatisfied

The communication you are getting from this institution about its ongoing response to this pandemic.

64% Very Satisfied or Satisfied
17% Somewhat Satisfied
9% Dissatisfied or Very Dissatisfied
10%

The information you are getting about how changes at this institution in response to COVID-19 will impact your ability to pay for college.

44% Always/Most of the time
24% A little more than/About half the time
15% Sometimes
17%

**STUDENTS WORRY ABOUT:**

**DOING WELL IN COLLEGE**

34% Always/Most of the time
24% A little more than/About half the time
20% Sometimes

22% Rarely/Never

29% Always/Most of the time
22% Sometimes
21% Rarely/Never

**PAYING BILLS**

28% Always/Most of the time
20% A little more than/About half the time
32% Sometimes

29% Rarely/Never

15% Always/Most of the time
11% A little more than/About half the time
59% Sometimes

**SECURE HOUSING**

11% Always/Most of the time
5% A little more than/About half the time
6% Sometimes

78% Rarely/Never

**FRIENDSHIPS AND SOCIAL CONNECTIONS**

**ACCESS TO HEALTHCARE**

**ACCESSING AND USING THE TECHNOLOGY NEEDED FOR CLASSES**

16% Always/Most of the time
16% A little more than/About half the time
20% Sometimes
48% Rarely/Never