How do students on CCCU campuses rate their institution’s pandemic response? As part of the CCCU’s Collaborative Assessment Project, CCCU campuses administered the “Thriving Quotient” survey in Fall 2020 to more than 4,800 students across the U.S. and Canada, focusing on the support, protection, and communication students felt they received from their institution in the midst of COVID-19.

### Agreement with:

**Overall, my instructors have shown care and concern for me as they respond to COVID-19.**

- 78% Agree or Strongly Agree
- 15% Somewhat Agree
- 4% Somewhat Disagree
- 3% Disagree or Strongly Disagree

**The staff and administration at this institution have done a good job protecting students from the negative health consequences of COVID-19.**

- 72% Agree or Strongly Agree
- 17% Somewhat Agree
- 5% Disagree or Strongly Agree

**I feel stresses about the potential consequences of COVID-19.**

- 36% Agree or Strongly Agree
- 19% Somewhat Agree
- 14% Disagree or Strongly Agree
- 31% Disagree or Strongly Disagree

### Satisfaction with:

**The support you are getting from this institution to help you navigate the challenges of this pandemic.**

- 64% Very Satisfied or Satisfied
- 19% Somewhat Satisfied
- 8% Somewhat Dissatisfied
- 9% Dissatisfied or Very Dissatisfied

**The communication you are getting from this institution about its ongoing response to this pandemic.**

- 64% Very Satisfied or Satisfied
- 17% Somewhat Satisfied
- 9% Dissatisfied or Very Dissatisfied

**The information you are getting about how changes at this institution in response to COVID-19 will impact your ability to pay for college.**

- 44% Very Satisfied or Satisfied
- 24% Somewhat Satisfied
- 15% Dissatisfied or Very Dissatisfied
- 17% Dissatisfied or Very Dissatisfied
STUDENTS WORRY ABOUT:

**DOING WELL IN COLLEGE**

- **34%** Always/Most of the time
- **24%** A little more than/About half the time
- **22%** Rarely/Never
- **20%** Sometimes

**PAYING BILLS**

- **28%** Always/Most of the time
- **20%** A little more than/About half the time
- **32%** Rarely/Never
- **20%** Sometimes

**SECURE HOUSING**

- **11%** Always/Most of the time
- **5%** A little more than/About half the time
- **6%** Sometimes
- **78%** Rarely/Never

**ACCESS TO HEALTHCARE**

- **15%** Always/Most of the time
- **11%** A little more than/About half the time
- **15%** Sometimes
- **59%** Rarely/Never

**FRIENDSHIPS AND SOCIAL CONNECTIONS**

- **28%** Always/Most of the time
- **29%** A little more than/About half the time
- **22%** Sometimes
- **21%** Rarely/Never

**ACCESSING AND USING THE TECHNOLOGY NEEDED FOR CLASSES**

- **16%** Always/Most of the time
- **16%** A little more than/About half the time
- **20%** Sometimes
- **48%** Rarely/Never