

Ruffalo Noel Levitz Student Satisfaction Inventory CCCU Collaborative Assessment Project 2019

The Ruffalo Noel Levitz Student Satisfaction Inventory (SSI) will be the featured instrument for the fall 2019 CCCU Collaborative Assessment Project (CAP). *You must be registered for this year's CAP to get the package pricing and CCCU comparison report.* The CAP fee should be paid directly to the CCCU. Please contact Nita Stemmler at the CCCU with questions about the CAP: nstemmler@cccu.org.

You can learn more about the SSI here: www.RuffaloNL.com/SSI.

For questions on how to administer and to move forward with placing your order for this year, please contact Shannon Cook at 800-876-1117 or via email at Shannon.Cook@RuffaloNL.com.

Please review the following timeline and pricing information.

Timeline:

Now – October 2019: Contact Ruffalo Noel Levitz (RNL) to place your survey order. Materials will be shipped to campuses and/or online accounts will be set up as orders are received. Allow two weeks for paper materials and/or online account set up.

September 2019: RNL will host a Pre-Administration Webinar for CCCU institutions participating in CAP to provide guidance for a successful survey administration. (Date to be determined).

October 14 – November 15, 2019: This is the official window for the SSI (and optional add-on surveys) to be administered on campuses, but contact RNL to discuss options to start earlier or end later as needed.

December 2019: Results will be delivered to individual campuses including CCCU Comparison results.

January 2020: RNL will host a Post-Administration Webinar to review the results with the campuses and to provide direction on ways to use the data for decision making. (Date to be determined).

Survey Administration

The Student Satisfaction Inventory is the primary instrument for the 2019 CCCU CAP. Institutions may also order optional add-on survey instruments for the Institutional Priorities Survey (IPS) and the Parent Satisfaction Inventory (PSI), as well as the Adult Student Priorities Survey (ASPS) and the Priorities Survey for Online Learners (PSOL). Special discounts for the CCCU are included in the prices quoted here.

Student Satisfaction Inventory™ Reporting Package

\$425 reporting package fee includes the following reports. The cost of survey instruments and online administration fees (if applicable) are additional. A 5% service fee also applies to the reporting package.

SSI vs. National Comparison report

SSI vs. CCCU Comparison report

SSI Year to Year report for fall 2019 vs. latest on file, if applicable

NOTE: Surveys must be ordered separately; no surveys are included in the reporting package.

Survey instrument costs:

SSI Paper Administration: Surveys available at a discounted rate of \$2.00 each, plus 5% service fee (must be ordered in quantities of 25)

SSI Online Administration: Invitation fee of \$0.25 per invited student and a discounted rate of \$2.00 for each completed survey, plus 5% service fee.

Optional Add On Packages:**Optional Add On #1: Institutional Priorities Survey™ Reporting Package**

\$350 discounted reporting package fee includes the following reports. The cost of survey instruments and online administration fees are additional. A 5% service fee also applies to the reporting package.

IPS vs. National Comparison report

IPS Target Group Reports for Faculty, Administration and Staff

SSI/IPS combination report

The reporting fees are discounted \$50 from standard pricing.

Survey instrument costs:

IPS Online administration: Invitation fee of \$0.25 per invited individual and \$1.70 per completed survey, plus 5% service fee.

Optional Add On #2: Parent Satisfaction Inventory™ Reporting Package

\$350 discounted reporting package fee includes the following reports. The cost of survey instruments and online administration fees are additional. A 5% service fee also applies to the reporting package.

PSI vs. National Comparison report

SSI/PSI combination report

The reporting fees are discounted \$50 from standard pricing.

Survey instrument costs:

PSI Online administration: Invitation fee of \$0.25 per invited parent and \$1.70 per completed survey, plus 5% service fee.

Optional Add On #3: Adult Student Priorities Survey™ Reporting Package (for Graduate and Undergraduate Non-Traditional Students)

\$250 reporting package fee includes the following reports. The cost of survey instruments and online administration fees are additional. A 5% service fee also applies to the reporting package.

ASPS vs. National Comparison report

Survey instrument costs:

ASPS Online administration: Invitation fee of \$0.25 per invited adult student and a discounted rate of \$2.00 per completed survey, plus 5% service fee.

Optional Add On #4: Priorities Survey for Online Learners™ Reporting Package (for students enrolled in online learning programs)

\$250 reporting package fee includes the following reports. The cost of survey instruments and online administration fees are additional. A 5% service fee also applies to the reporting package.

PSOL vs. National Comparison report

Survey instrument costs:

PSOL Online administration: Invitation fee of \$0.25 per invited online learner and a discounted rate of \$2.00 per completed survey, plus 5% service fee.

Contact Shannon Cook for more information and to place your order: 800-876-1117 or Shannon.Cook@RuffaloNL.com